EXCLUSIVE WARRANTY

Euroclad Building Products (2009) Inc. (“Euroclad”) guarantees to the original consumer purchaser ("Original Purchaser") of Euroclad windows and doors (hereafter referred to as "Euroclad Products") installed in a single family home or a multi-family home unit ("Home") by the builder as new construction or by the Original Purchaser as replacements, that Euroclad will repair or replace any such Euroclad Products that are defective in materials or workmanship at no charge up to the noted time as listed below. If repair or replacement is not commercially practical (as determined by Euroclad) or cannot be done on a timely basis, then Euroclad will refund the purchase price of the individual product value only. Euroclad reserves the right to limit labor on all warranty items to one year from the date of purchase.

Persons Covered

This Warranty extends to the Original Purchaser of Euroclad Products. The Warranty starts on the date of purchase of the Home as new construction or the installation of Euroclad Products in the Home as replacements ("Start Date").

Limitations on Remedies

In no event will Euroclad be liable for incidental or consequential damages (other than labor to repair or replace products, screens, or stainless-steel hardware under this Warranty), whether based on breach of express or implied warranty, breach of contract, negligence, strict liability, or any other legal theory.

Euroclad will not be held accountable for any form of compensation (direct or indirect) that may arise from Products installed in the home that result in products failing to perform as designed due to Glass deck railing or magnified sun reflection from other products.

It is the exclusive responsibility of the Builder and/or Homeowner to ensure the design and products used in the home, work with the orientation and sun exposure of the home.

White PVC

All PVC as it relates to patio doors or windows manufactured at the Euroclad Facility (7900 Patios and E3 Windows) will carry a 20-year Limited warranty against peeling, buckling, blistering and cracking. This does not apply to site conditions (outside normal wear and tear) that may cause (as determined by Euroclad) to negatively affect the PVC.

Hardware

Euroclad will replace at no charge (parts and/or labour) (1) one year after the date of installation of the windows and/or doors as new construction or as replacements, with exception of Exclusions noted below.

Painted Products

Euroclad warrants (on products painted by Euroclad) the painted surface of any painted window or patio door from cracking, non-uniform fading when exposed to even weathering, blistering or other such defects for a period of fifteen (15) fifteen years from the Start Date.

Glass warranty

As defined by the unit failing to seal between the sealed unit: (5) Five years from original date of order on 7900 patio sliders and Euroclad manufactured E3 windows. (5) Five years from the original date of purchase on doors. The glass warranty is defined by a specific supplier.

Spontaneous glass breakage as determined and approved by Euroclad management will be replaced free of charge for (1) one year from the original date of order.

Exterior scratches, on panes 1 & 4, are not covered by warranty unless reported to Euroclad within 48 hours post-delivery.

Door Slabs

Door slabs, if determined by a manufacturing defect by Euroclad management, will be replaced free of charge for (1) one year from the original date of order.

Care and Maintenance

Please see the Care and Maintenance Instructions accompanying this certificate or go to Euroclad's website at www.eurocladsystems.com.

It is the consumer's responsibility to keep up to date with proper maintenance and cleaning practices with the products they have selected. Some products, such as different sealed unit offerings, require different procedures. Using razor blades and scrapers on your glass and other products is never recommended and may result in scratches.

Situations not covered by Warranty

Damage or defects relating to misuse/vandalism/accidents/natural disaster/acts of nature/poor cleaning practices (scratches/scrapes etc.) or at the hands of a trade's person and/or professional; including improper installation, storage, or handling, glass breakage & failure to properly care for and maintain Euroclad Products.

Damages caused by water; including water infiltration not caused by a manufacturing defect, condensation caused by improper heating/ventilations and excess humidity in building, water infiltration on patios not assembled and glazed by Euroclad.

Product discoloration/non uniform fading, peeling, buckling, blistering, and cracking caused by exposure to sources of excessive heat, uneven exposure to weather elements, exposure to chemical or corrosive materials and use of improper cleaners or solvents.

Normal wear and tear include natural weathering of exterior finishes, discoloration on hardware component finishes, and loss of functionality of hardware in highly corrosive environments (which includes any Home located within 2 kilometers of salt water).

Defects due to any repairs or alterations done by others; including but not limited to customer-applied finishes, glazing and glass replacements.

Travel costs related to repairs on product located more than 250 kilometers (some regions outside this range may be accepted at the seller's discretion) from our production plant.

Equipment costs related to an inability for seller to perform service due to site conditions, including providing, assembling, or dismantling scaffolding, lifts, or other specialized equipment.

Slight colour variations, imperfections, and wavy distortions (typically related to tempering) in the glass that do not impair structural integrity. Please see our quick guide of glass standards to help determine qualifying defects.

Thank you,
The Euroclad Team